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22 1 James 2. I cannot say, sir. Α 3 Who gave you the promotion? 0 4 The board of directors. Α 5 Did you ask for the promotion? Q 6 No, sir. Α 7 0 So the board of directors decided on its own to promote you to maintenance 8 director? 10 Yes, sir. 11 Did the board give you a reason 12 why they were promoting you? 13 I was served with a document 14 where I was promoted. 15 And what did that document say? 16 I cannot say verbatim, but it 17 says I was promoted to the responsibility of 18 director of maintenance and I have full 19 supervision of, where I would be actually in 20 change of everything for maintenance at 21 Concourse Village. 2.2 Was the promotion a surprise? Q 23 Α No, sir. 2.4 When did you first find out that 25 you were being promoted?

24 1 James 2. new lead supervisor? 3 Yes, sir, with the directive of Α 4 the board. 5 Do you intend to hire one? 6 Yes, sir. Α 7 What's the lead supervisor responsible for? 8 9 The day-to-day running of 10 Concourse Village. 11 And what is Concourse Village? 0 12 Α It's a Mitchell-Lama corp. 13 Is Concourse Village a business? I don't understand that question, 14 Α 15 sir. You testified that the lead 16  $\bigcirc$ 17 supervisor was responsible for the day-to-day 18 running of Concourse Village, correct? 19 Α Yes, sir. 20 And what is the day-to-day 21 running of Concourse Village? 2.2 Ensuring the upkeep, the upkeep, 23 such as cleaning, solving issues reported by 2.4 tenants or residents. 25 Besides the day-to-day running of

33 1 James 2. Yes, sir. Α 3 What are those procedures? 0 4 Α We operate progressive 5 discipline. Is this your policy or Concourse 6 7 Village's policy? 8 It's a general policy. 9 So that's Concourse Village's 10 policy? 11 I wouldn't say Concourse 12 Village's policy, it's a general policy that is 13 respected by the unions. 14 So it's a union policy? 15 Α It's part of the union policy. 16 And can you explain the union's 17 progressive discipline policy? 18 If someone should violate or do 19 something not in accordance with the rules, you 20 may first speak to them, give them a verbal 21 warning. 22 The next time you would give them 23 a written warning. The next time you may give 2.4 them a written warning with a suspension. 25 And if it continues, then you can

34 1 James 2. terminate them, you can write them and terminate 3 them. 4 Unless it's a crime, such as 5 theft, they can be terminated immediately. 6 So if there is a crime, that's an exception to the progressive disciplinary 7 8 policy? 9 Yes, sir. Α 10 Are there any other exceptions? 0 11 I cannot recall offhand. Α 12 And if an employee isn't within Q 13 an exception, you follow the progressive 14 disciplinary policy? 15 Α Yes, sir. 16 You mentioned that one of the 17 responsibilities of a lead supervisor is 18 updating sick leave and work performance; is 19 that correct? 20 Updating? I didn't say updating. 21 How would you describe that? 2.2 Α Sick leave updated by management. 23 On their receiving information from my 2.4 department, they would update the records. 25 If an employee asks for sick

35 1 James 2. leave, what is your next step? 3 I have never had an employee ask 4 for sick leave, sir. 5 No employee has ever asked you 6 for sick leave? 7 No, sir. 8 0 Has an employee ever asked you 9 for a day off because he or she was sick? 10 I don't understand that question. 11 Has any employee ever been unable 12 to come to work due to an illness? 13 Oh, yes, definitely, yes, sir. 14 But that's separate from sick 15 leave? 16 Well, if they do have sick leave, 17 most likely they will apply, they would submit 18 an application for the sick leave that they stay 19 home or for the day they stay home on sick 20 leave, if they have. 21 You testified that no employee 22 has asked for sick leave, correct? Asked me. No, they don't ask for 23 2.4 sick leave. They apply for it. 25 Q They apply for it?

43 1 James 2. the board. 3 By "we," who are you referring  $\bigcirc$ 4 to? 5 The board of directors. Α 6 So is this a discussion between 7 you and the board of directors? 8 I was told, the board of 9 directors, we had -- that conversation came up. 10 It was discussed as one of their policies that 11 always has been. 12 0 You testified that regular 13 supervisors must call the lead or the 14 maintenance director, correct? 15 Α Yes, sir. 16 And you testified that you can't 17 say if that policy is written and that you have 18 never seen it, correct? 19 I cannot say if it's written. I Α 20 never saw it. 21 How would a supervisor find this 2.2 policy? 23 I cannot say if it was written, Α 2.4 sir. 25 Q Have you ever trained a

51 1 James 2. Under the rule, yes, it would be. Α 3 However, I try to have a rapport 4 with my employees. 5 So you have a degree of Q 6 discretion? 7 Α Yes, sir. 8 On how the rule is applied? 0 9 Yes, sir. Α 10 Now, for the other situation, 11 where an employee has a sick dependent that is 12 more than just an emergency, that would be the 13 type of situation that would fall under the 14 FMLA; is that correct? 15 If it's an ongoing situation, 16 sir. 17 How does an employee find out 18 about the FMLA? Management, if they go to 19 Α 20 management, management will guide them 21 appropriately or accordingly. 22 Do you know of any employee who 23 has gone to management for leave under FMLA? 2.4 Since I'm there, I don't know of A 25 any.

55 1 James-CONFIDENTIAL 2. can't recall his first name. But he's about seven months 3 4 out -- no, about eight months out. 5 And when did his leave start? 0 6 Sick leave? Sometime last year. Α 7 No, about nine months out, he's 8 out. 9 So nine months from today? 0 10 Nine months prior to today. In 11 excess of nine months, yeah. And you referred Michael Daiz to 12 13 management, correct? 14 I did refer him to management. I 15 cannot say exactly what transpired. 16 What did he tell you that led you 17 to refer him to management? 18 His parents had some medical 19 issues that he wanted some time to deal with. 20 And he had some medical issues, too. 21 Did someone tell you that if 2.2. somebody asked -- strike that. 23 Did Concourse direct you to go to 24 management in the situation where an employee 25 comes to you saying that their parents had

67 1 James 2. Does the lead supervisor have the 0 3 power to discipline the stockroom supervisor? 4 Yes, sir. 5 Does that discipline include 6 termination? 7 Α Yes, sir. 8 Can the lead supervisor terminate 9 the stockroom supervisor or stockroom clerk, 10 when you use those two interchangeably, without 11 authorization? 12 A I don't understand that question, 13 sir. 14 Sure. I'll rephrase it. 0 15 Does the lead supervisor need 16 authorization from anybody else before they fire 17 a stockroom supervisor? 18 Sir, as the lead supervisor, one 19 of the things I always do is to work with 20 management. 21 I had never taken under my 2.2 responsibility to act or make certain decisions 2.3 without informing or discussing what I'm about 2.4 to do. 25 So when you were the lead

91 1 James 2. So valid medical reasons is 0 3 broader than just a genuine illness? 4 Yes, sir. Α 5 And it would include the things 6 that we talked about before, for example --7 strike that. 8 It would include a family member who was sick? 9 10 Α As general reasons. 11 And it would include a family 12 member who needed to go to a doctor so long as 13 the family member needed help? 14 Yes, sir. Α 15 Q So long as the family member 16 couldn't do it themselves? 17 Α Yes, sir. 18 Q I asked you this question before. 19 When did you start working with 20 Concourse Village? 21 April 20, 2015. 2.2 And when was the first time that 23 you met Walter Elam, the plaintiff in this 2.4 action? 25 Shortly after. I cannot recall

97 1 James 2 And her answer is she didn't Q know? 3 4 She didn't know. 5 Did you ever find out on June 6 22nd where Walter was? Sometime later I heard he -- I 7 was told he went to the hospital. 8 9 Who did you learn that from? 10 I heard it within the workers, 11 the employees. I just can't remember who told 12 me that at the time. 13 But it wasn't the assistant? 14 Α No. 15 Q What's the assistant's name, by 16 the way? 17 Lillian Somersle. 18 Q So Lillian never told you where 19 Walter was? 20 Α At that time. 21 Did she ever tell you where 2.2 Walter was? 23 Later that day she told me I 24 think he had a medical appointment or he went to 25 the doctor or something. Something like that.

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                                James
 2
       a pattern.
 3
                       There is no question.
               0
 4
                       When did you write that
 5
       memorandum?
 6
               A
                      On the 22nd?
 7
                      Around what time?
 8
                      About 3:00.
               Α
 9
                       Was that before or after you
10
       heard from the employee, who you don't recall,
11
       that Walter was dealing with some medical issue?
12
               Α
                       I can't recall at that time.
13
                       Did you send this to Walter, the
14
       memorandum?
15
                       I didn't send it to him, sir.
               Α
16
                       This memorandum was never sent to
17
       Walter Elam?
18
               Α
                       I didn't send it to him, I served
19
       him.
20
                       What's the difference?
               0
21
                       Send means somebody else -- my
22
       interpretation is via somebody else as opposed
23
       to me serving it to him directly.
2.4
               Q
                      When did you serve it to him
25
       directly?
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101 1 James 2. I wrote the memorandum the same A 3 day. The memorandum is June 22nd. 4 But you don't recall when during 5 that day? 6 Around 3:00, somewhere around 7 that time. 8 And you learned at some point Q 9 during that day from Lillian Somersle and 10 another employee that Walter had been dealing 11 with something medical? 12 Α I heard, yes, I heard somewhere 13 around that time. 14 But you are not sure if you 15 learned that before or after you served the 16 memorandum to Walter? 17 I cannot definitely remember. I 18 cannot say right now. 19 What did Walter say to you when 0 20 you handed him this memorandum, if anything? 21 I did not hear his response. Α 2.2 I'm sorry? Q 23 I did not hear the response. Α 2.4 Why didn't you hear it? Q 25 Because he didn't speak to me, he Α

102 1 James 2. grumbled something. He did not speak to me. 3 Did he tell you where he was? 4 Α No, sir. 5 And you are not sure if you knew 6 where he was at the time you handed him the memorandum? 7 8 I am not sure. 9 MR. RIVERA: Mark this. 10 (Document Bates stamped 11 P000033 was marked as James Exhibit 12 5 for identification, as of this 13 date.) 14 BY MR. RIVERA: 15 I'm handing to the witness a 0 16 document marked P000033 (handing). 17 (Perusing document.) 18 This document is dated June 24, 19 2015 and says, "To whom it may concern: On 20 Monday, June 22, 2015, Mr. James asked me where 21 is your boss. I told him that he is not coming 2.2 in today because he had to take his wife to 23 pre-op." 2.4 Was that an accurate reading of 25 the document?

106 1 James 2. several, on several reasons. 3 No, just on that occasion for not 4 being at work, did you discipline him? 5 I cannot recall. Α 6 But if there is a document that 7 can refresh me, I will take a look at it and acknowledge if I did. 8 9 So you don't recall if you 10 disciplined him for not being at work that 11 morning? 12 On that one, sir, it is a while 13 now, I cannot remember if I did. 14 If I did, I would have written 15 it, and if written, if you showed me, I will 16 acknowledge if it was me. 17 Do you have a voice mail at the 18 Concourse that you regularly have access to? 19 A I don't have a voice mail, sir, 20 but I have a phone that all the employees have 21 my number. 2.2 You testified earlier that if a 23 supervisor is going to be absent for a medical 2.4 reason that one thing that they can do is call a

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dispatcher?

107 1 James 2 A Yes, sir -- no call dispatcher, 3 call me or dispatcher. 4 Did you speak with the dispatcher 0 5 on June 22nd? 6 A I always speak with my dispatcher, sir. 7 8 Q So you did speak to the 9 dispatcher on June 22nd? 10 I always speak to my dispatcher 11 on a daily basis all the time. So I'm not sure 12 exactly what you are referring to. 13 Q Did the dispatcher inform you 14 where Walter was? 15 Α When are you talking about, the 22nd? 16 17 Q Yes. 18 Α I can't recall. 19 Did you say anything to Walter on Q 20 June 22nd regarding his wife? 21 At that time I didn't even know 22 Mr. Walter was married. 23 You didn't know he was married at 2.4 that time? 25 A At that time? No.

109 1 James 2 It was not as soon as I got A 3 It was sometime later. there. 4 In June? 5 I just can't recall, but this had 6 involved the general manager. 7 Who was Sherill Henry at that time? 8 9 Yes, sir. Α 10 And because of his resistance on 11 inquiring to him why he didn't want to work the 12 evening, at that stage he told me his wife was 13 ill. 14 So at some point, not in April, 15 but perhaps in June, he told you that his wife 16 was ill? 17 Α Yes, sir. 18 Q Was that before or after 19 June 22nd? 20 Α I cannot recall the exact time, 21 sir, because when he told me that, I stopped, I 22 eliminated or I did not change his schedule, 23 because I respect family life and I did not want 2.4 it to have any impact or any adverse effect on 25 his wife.

112 1 James 2 Is it your testimony that when 0 3 Walter objected to changing the schedule that it 4 was your decision to allow him to keep working 5 the hours he had already been working? 6 Yes, sir. Α Nobody told you to do that? 7 8 Α Nobody. 9 Did you allow anybody else to 10 keep their schedule? 11 Α No, sir. 12 0 He was the only exception to your 13 rule? 14 Yes, sir. Α 15 Q And, again, why did you make that 16 exception? 17 Because he told me that his wife 18 was in a medical state and his wife needed him. 19 And I respect family life. 20 Did you ask any questions about his wife's medical condition? 21 2.2 No. He told me that she was, 23 that she was badly injured, I think, that was 2.4 the word he used, she was seriously injured. 25 I never tried to inquire into it

114 1 James 2. just can't recall. I really, really can't 3 recall. 4 I didn't take note of, I did not 5 put into writing or anything like that what he 6 had told me, because I thought that was confidential. 7 8 When you did learn about Walter's 0 9 wife, did you ever send him to management? 10 Α No, sir. 11 Did you think that what his wife 12 had would warrant sending him to management? 13 Α Well, Mr. Walter was at Concourse Village long before me, and if it was serious I 14 15 am of the opinion that he would have taken the 16 necessary actions. 17 I did not see myself getting 18 further involved in it. 19 So am I correct in understanding 20 that because he had been an employee for such a 21 long time you believed he would have already 2.2 known what to do? 23 Yes, sir. 24 And you didn't provide him with 25 anything else?

119 1 James 2. Do you have any reason to know Q 3 besides what you have just explained, that 4 Walter had received notice of FMLA from anybody 5 at management? 6 I cannot say. 7 And he certainly didn't receive it from you, correct? 8 9 He did not receive it from me, 10 sir. 11 Were there any other instances 12 besides the June 22nd instance where Walter was 13 late or wasn't at work due to his wife? 14 I cannot say what it was due to, 15 sir, but there were several days he was late. 16 But you are not certain why he 17 was late those days? 18 No, I'm not certain. Α 19 Did he ever ask you for days off 20 or to be late because of his wife? 21 Never, sir. Α 2.2 He never did? Q 23 Never did. Α 2.4 Do you think Walter had ever been 25 distracted at work because of his wife?

120 1 James 2. I cannot say, sir. Α 3 Was it -- $\bigcirc$ 4 Just one minute. Let me just 5 correct something. 6 I think, yes, he did ask me to be 7 about twice. Yes, he did. Because of his wife? 8 0 9 No, because he had something to 10 do. 11 Unrelated to his wife? 0 12 Α I don't know what it was about. 13 I didn't inquire. 14 Yes, he did. 15 Q Did you speak to Letitia Bowry 16 about Walter's termination? 17 Well, as I indicated before, I 18 spoke to the president and the general manager 19 all the time about performances. 20 And they listened to you when you 21 spoke to them about people whom you supervised 2.2 performances? 23 Yes, sir. A 2.4 Did you make any recommendations 25 about Elam to Bowry?

121 1 James 2 Well, that's part of my job. Α 3 recommend all the time my opinion, and, you 4 know, I speak to, we communicate, we discuss, we 5 analyze, and, as I said, I never do anything 6 singlehandedly, I would always let them know 7 what I'm up to, at least for information sake, maybe not their input, but information sake. 8 9 Did you recommend his 10 termination? 11 Eventually, yes, I did. A And you recommended it to Letitia 12 0 13 Bowry? 14 Α And the general manager, to 15 everybody. 16 To everybody who would listen? 17 Α Yes, sir. 18 Do you remember what you told 19 Letitia? 20 Α There were a lot of 21 conversations. I just can't remember the exact 22 wording. 23 But, in effect, that he was not 24 complying on requests, he was not performing, he 25 was not, he doesn't know material names, he

James 123

2	A Sir, that's one of the
3	qualifications of a stockroom person. You must
4	be aware of a spreadsheet. I'm not supposed to
5	do that.
6	Q So he was supposed to have known
7	that before he took the job?
8	A Of course.
9	Q And so you didn't provide him
LO	with any training about that?
11	A No, I did.
L 2	Q Because you didn't think it was
13	necessary?
L 4	A As I said, he was in the position
15	over seven years before I got there.
L 6	And this was quite strange, me
L 7	requesting a spreadsheet, a database, as to what
L 8	the stockroom have and what it don't have.
L 9	He didn't even tell me he didn't
2 0	have that.
21	Q Before his termination, you let
22	him know that what he was doing was wrong?
23	A Well, not in the direct words
2 4	like that, because I respect people's feelings,
25	but I was trying to train him about the proper

125 1 James 2. So then I start questioning his 3 ability to do the job. 4 Even though I requested what I 5 requested as a spreadsheet, inventory, to date 6 he has not informed me, "Mr. James, I don't have that" or "I don't know that." 7 8 You wrote him up for not keeping 9 a proper inventory list, correct? 10 Α Yes. 11 Can you explain or describe what happened? 12 13 Early in my employment I 14 requested an inventory from the stockroom, a 15 written, a handwritten list was given to me by 16 the assistant, not Mr. Elam. 17 I requested it again. This time 18 I didn't get it. I requested it over a period 19 of time. 20 Eventually I got something handwritten by Mr. Elam. I informed him this is 21 2.2 not what it is supposed to be like. 23 Did you tell him before you 2.4 received the handwritten inventory list that it 25 needed to be something different?

126 1 James 2. No, sir. Α 3 However, if your boss or your 4 supervisor make a request of that, to me it's 5 insulting to give something like that. 6 Had he ever given you an inventory list before? 7 8 Α No. 9 That was the first time he was 10 giving you an inventory list? 11 Yes, sir. After several 12 requests, something that when I go to the 13 stockroom, the amount of stock was there, one, they were outdated; two, they had no place to be 14 15 in the stockroom. The place was like a junk 16 yard. 17 That's when I start asking 18 questions. You had a soda machine, you had all 19 kind of stuff that need no place in a stockroom. 20 And you saw that upon your first 21 day at work? 22 Not the first day, not the first Α 23 day. But upon my inspection. 2.4 I'm sorry? 0 25 Α Upon my inspection sometime going

133 1 James 2. No. And in this document, does Α 3 not anything says typewritten. 4 It says, "Once again, I am 5 requesting the said document typewritten, " so, 6 in fact, it does say that. No, before it says, prior. 7 didn't say typewritten or handwritten. The 8 9 prior request I made never said anything 10 typewritten or handwritten. 11 So the prior request wouldn't be 12 clear whether you wanted it to be typewritten or 13 handwritten or either? 14 So if he had a problem, I 15 included, if he had a problem in understanding, 16 I went all the way to specify exactly what I 17 wanted. 18 So you never told Mr. Elam that 19 it was unacceptable because it was handwritten? 20 Because of, the relationship has 21 been estranged with Mr. Elam. 2.2 As early as June 29th?

A Whereby if I tried to speak to him, he would try to record and is hostile measure.

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135 1 James 2. But it wasn't necessary for you 0 3 to report it? 4 I reported it. I didn't write Α 5 it. 6 It wasn't necessary for you to 7 memorialize it? 8 I wouldn't put it like that. 9 Even though it was like that, I was still trying 10 to have a work relation with him. 11 So you're saying that to keep a 12 work relation with Elam you reported orally but 13 wouldn't go so far as writing to the board that 14 you were having problems supervising him because 15 he was recording conversations? 16 MS. MUNSKY: Objection to 17 form. 18 I wouldn't put it like that, sir. Α 19 How would you put it? 0 20 I would say I didn't see it 21 necessary at the time to write that. 2.2 Did you ever write it? Q 23 No, I didn't write it. 2.4 So it never seemed necessary to 25 you to write it?